

# Mandot Securities Privacy Policy

Mandot Securities Private Limited, a private limited company having its registered office at 217, Silver Sanchora Castle, 7 RNT Marg, Indore, Madhya Pradesh- 452001. The Company owns and operates the website [www.mandotsecurities.com](http://www.mandotsecurities.com) and/or the mobile application 'Mandot Plus' (collectively referred to as the "Platform")

This page is used to inform visitors regarding our policies with the collection, use, and disclosure of Personal Information if anyone decides to use our Service.

Please read the Privacy Policy carefully prior to using or registering on the Platform or accessing/availing the services made available on the Platform including stock broking services, financial services but not limited to payment services through the United Payments Interface (UPI) ("Services").

By accessing the Platform and/or using the Services, You accept and agree to be bound by the terms and conditions of this Privacy Policy. The Personal Information that we collect is used for providing and improving the Service. We will not use or share your information with anyone except as described in this Privacy Policy. This Privacy Policy is incorporated into and shall be subject to the Terms & Conditions of the Platform ("Terms"). The Privacy Policy shall be read harmoniously and in conjunction with the Terms. This Privacy Policy (i) is an electronic record under the Information Technology Act, 2000 read with rules and regulations made thereunder and is generated by a computer system; and (ii) will not require any physical, electronic, or digital signature.

The terms used in this Privacy Policy have the same meanings as in our Terms and Conditions, which are accessible at Mandot Securities unless otherwise defined in this Privacy Policy.

## Information Collection and Use

For a better experience, while using our Service, we may require you to provide us with certain personally identifiable information, including but not limited to login. The information that we request will be retained by us and used as described in this privacy policy.

The app does use third-party services that may collect information used to identify you.

If You choose to leave feedback or if You send us correspondence, such as emails or letters, or if other users or third parties send us correspondence about Your activities or postings on the Platform ("User Communications"), We will collect and store such information You provide to Us. We retain this information as necessary to resolve disputes, provide customer support, respond to queries and inquiries, and troubleshoot problems and improve the Services. Any communication, post, comment or correspondences made by You while making use of Our Platform or availing the Services including but not limited to providing any general feedback or any communication with our customer service executive may be collected by us and retained as per the terms of this Privacy Policy.

You hereby specifically agree and provide Your consent thereby enabling Us to collect, store, transfer, process and share information (including Personal Information) related to You with third parties such as entities registered under applicable laws with Securities Exchange Board of India, National Stock Exchange of India Limited/BSE Limited/ KRAs etc. solely for the purpose of reviewing your profile and processing your transaction requests for the Services or for other services offered by us.

The Company may disclose Your information, to the extent necessary: (i) to comply with laws and to respond to lawful requests and legal process, (ii) to protect the rights and property of the Company, Our users, and others, including to enforce the Terms, and (iii) in an emergency to protect the personal safety and assets of the Company, the users, or any person. In such an event the Company is in no manner responsible for informing You or seeking Your approval or consent.

Link to the privacy policy of third-party service providers used by the app

- [Google Play Services](#)

## **Log Data**

We want to inform you that whenever you use our Service, in a case of an error in the app we collect data and information (through third-party products) on your phone called Log Data. This Log Data may include information such as your device Internet Protocol (“IP”) address, device name, operating system version, the configuration of the app when utilizing our Service, the time and date of your use of the Service, and other statistics.

## **Cookies**

Cookies are files with a small amount of data that are commonly used as anonymous unique identifiers. These are sent to your browser from the websites that you visit and are stored on your device's internal memory.

This Service does not use these “cookies” explicitly. However, the app may use third-party code and libraries that use “cookies” to collect information and improve their services. You have the option to either accept or refuse these cookies and know when a cookie is being sent to your device. If you choose to refuse our cookies, you may not be able to use some portions of this Service.

## **Service Providers**

We may employ third-party companies and individuals due to the following reasons:

- To facilitate our Service;
- To provide the Service on our behalf;
- To perform Service-related services; or
- To assist us in analyzing how our Service is used.

We want to inform users of this Service that these third parties have access to their Personal Information. The reason is to perform the tasks assigned to them on our behalf. However, they are obligated not to disclose or use the information for any other purpose.

## **Security**

We value your trust in providing us your Personal Information, thus we are striving to use commercially acceptable means of protecting it. But remember that no method of transmission over the internet, or method of electronic storage is 100% secure and reliable, and we cannot guarantee its absolute security. You agree to notify us immediately in case of any unauthorized or illegal access/ use of your account or any breach of security arising due to your action/ inaction. We shall notify you and/or the appropriate authority in case of any breach of security, data at our end and in accordance with such timelines as may be prescribed under applicable law(s)

## **Links to Other Sites**

This Service may contain links to other sites. If you click on a third-party link, you will be directed to that site. Note that these external sites are not operated by us. Therefore, we strongly advise you to review the Privacy Policy of these websites. We have no control over and assume no responsibility for the content, privacy policies, or practices of any third-party sites or services.

## **Children’s Privacy**

These Services do not address anyone under the age of 13. We do not knowingly collect personally identifiable information from children under 13 years of age. In the case we discover that a child under 13 has provided us with personal information, we immediately delete this from our servers. If you are a parent or guardian and you are aware that your child has provided us with personal information, please contact us so that we will be able to do the necessary actions.

## **Changes to This Privacy Policy**

We may update our Privacy Policy from time to time. Any changes or updates will be effective immediately. You should review this Privacy Policy regularly for changes. Your continued usage of the Platform shall signify Your consent to such changes and You shall be legally bound by the same

## **Contact Us**

For any query contact us - [info@mandotsecurities.com](mailto:info@mandotsecurities.com)

Contact No. - 07316620000